

**Open Report on behalf of Richard Wills,
Executive Director of Environment and Economy**

Report to:	Environmental Scrutiny Committee
Date:	10 June 2016
Subject:	Council Business Plan 2015 - 2016 Performance Report, Quarter Four

Summary

This report provides key performance information that is relevant to the work of the Environmental Scrutiny Committee.

Actions Required:

The Committee is invited to review, scrutinise and comment on Quarter 4 performance.

1. Background

The appendices to this report provide the Committee with the performance information relating to the remit of the Environmental Scrutiny Committee.

Council Business Plan 2015/2016

The Council Business Plan 2015/16 was approved by the County Council in February 2015 and has been organised around the 17 commissioning strategies. Performance measures have been identified for each commissioning strategy and the following five Council Business measures are in the remit of this Committee:

	Measure	Notes
1.	CO ² Reductions from County Council Activity	Reported Annually
2.	Lincolnshire CO ² Reductions	Reported Annually
3.	Waste Sent to Landfill	Measured Quarterly
4.	Household Waste Recycled	Measured Quarterly
5.	Green Waste Composted	Measured Quarterly

Appendix A includes information on the performance against the three measures which are reported quarterly. Information on the remaining two measures will be reported at the time the information is available.

Customer Satisfaction Information

Appendix B provides a breakdown of the Quarter 4 customer satisfaction information for the services which come under the remit of this Committee.

2. Conclusion

The Committee is invited to review, scrutinise and comment on Quarter 4 performance.

3. Consultation

a) Policy Proofing Actions Required

n/a

4. Appendices

These are listed below and attached at the back of the report	
APPENDIX A	Quarter 4 Performance (1 January to 31 March 2016)
APPENDIX B	Quarter 4 Customer Satisfaction Information

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Sean Kent, who can be contacted on 01522 554833 or Sean.Kent@lincolnshire.co.uk.